

## Mind mappen en testen

Mind your own (test) business

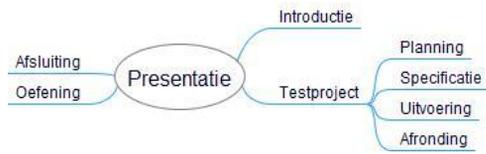
## Introductie

- ▶ Ir. Han Toan Lim
- ▶ Testcoördinator
- ▶ Sinds 1996 bezig met testen
- ▶ Ex bestuurslid TestNet
- ▶ Ex bestuurslid Belgium and Netherlands Testing Qualifications Board (BNTQB)
- ▶ Sinds 2008 bezig met mind mappen



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## Overzicht



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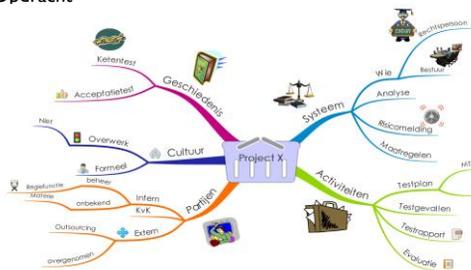
## Doel

- ▶ Aantonen, dat mind mapping nuttig is voor testen
- ▶ Tools voor de workshop:
  - ▶ Papier
  - ▶ Stiften

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## Planning - start

▶ **Opdracht**



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## Planning - focus

▶ **Teststrategie**



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### Uitvoering - overzicht

► Actiepunten

A mind map centered on 'TODO Project X'. The main branches include:
 

- Testomgeving: Automatisatie, Unit box, Sharepoint, Project, Database, Query tool, Test data, Regelmäßig, Vastlopen, Instabiele testomgeving, Exception report, Programma's.
- Endrapport: Template, MTR, Testplan, Usability, Verwijzing, Mily, Ph, Ondersteuning, Antwoorden, Wachten, Dag.

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### Uitvoering - defect

► Analyse probleem

A linear flowchart: Bronsysteem → Transformatie → Doelsysteem.

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### Afronding - Lessons learned

► Ishikawa diagram

An Ishikawa (fishbone) diagram with 'Slechte kwaliteit' in a green box at the center. The main branches are:
 

- Product = service
- Place
- People
- Physical evidence
- Price
- Promotion
- Process
- Productivity and quality

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### Afronding - Lessons learned

► Ishikawa diagram and 5Ws (Why's)

An Ishikawa diagram for 'Productivity and quality'. The main branch is 'Gemiste bugs'. Sub-branches include:
 

- Weinig uitgevoerde Testgevallen
- Weinig tijd voor testuitvoering
- Instabiele testomgeving
- Schillen testomgeving
- Testomgeving
- Deeln met onkwaliteits
- Slechte versie

NB opgevoeven voor leesbaarheid

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### Afronding - Heden

► Current reality tree (thinking process)

A Current Reality Tree diagram. On the left, a vertical chain of boxes: UDE1 at the top, UDE2 below it, UDE3 below that, and two boxes labeled 'Oorzaak1' and 'Oorzaak2' at the bottom. Arrows point from the bottom boxes up to UDE3, from UDE3 up to UDE2, and from UDE2 up to UDE1. On the right, a separate diagram shows a box for UDE1 with an arrow pointing to a box for UDE2, which then has arrows pointing to two boxes for 'Oorzaak1' and 'Oorzaak2'.

UDE = Undesired Effect

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### Afronding - kennisborging

► Kennismanagement

An illustration of a human brain inside a blue square, with a lightning bolt striking a cloud below it. The text 'Brainstorm' is written below the image.

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## Oefening

- ▶ Loyalty program voor een e-book web site



▶ 19

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## Tools

- ▶ PC

Tool	Web site
Freemind	<a href="http://freemind.sourceforge.net/">http://freemind.sourceforge.net/</a>
Emindmaps	<a href="http://www.lerarentools.be/V1/index.php?page=detail&amp;record=172">http://www.lerarentools.be/V1/index.php?page=detail&amp;record=172</a>
iMindMap	<a href="http://www.thinkbuzan.com">www.thinkbuzan.com</a>
Mindmanager	<a href="http://www.mindjet.com">www.mindjet.com</a>

- ▶ Mobile  
App Store, Google play, ...



▶ 20

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## Boeken

- ▶ **Mindmappen**
  - ▶ Mindmappen - Voor een beter geheugen en creatiever denken; Tony & Barry Buzan
  - ▶ Mindmaps for business; Tony Buzan
- ▶ **Theory of Constraints**
  - ▶ The Goal; Eliyahu Goldratt & Jef Cox (Ketenoptimalisatie)
  - ▶ It's not luck; Eliyahu Goldratt (Thinking processes)



▶ 21

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## Tot slot

- ▶ Dank u voor de aandacht
- ▶ E-mail [mindful.tester@iae.nl](mailto:mindful.tester@iae.nl)



▶ 22

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